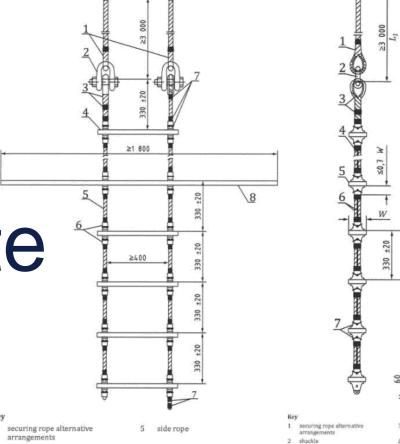


Falsified Certificate

Pilot Ladders





- 1 securing rope alternative
- 3 splice and rope seizing

- step fixture

- 3 splice and rope seizing 4 rope seizing

- L_1 length of securing rope
- L length of ladder
- W width of the step
- number of steps in the ladder

DMSG-10-15

Handling of Falsified DNV Certificates



Falsified certificates are a threat to the DNV brand and our relationship with our customers, but more importantly they may also have serious consequences for the vessel's safety.

We will present how DNV handles the reported falsified certificates.



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We received enquiries from Fremantle Port Authority on the authenticity of DNV issued certificates for pilot ladders over 2 different occasions.

BW NARA – reported on 2023-11-17 BBC DOLPHIN – reported on 2023-09-27



Deputy Harbour Master "A" Fremantle Port Authority 2023-09-27



Deputy Harbour Master "B" Fremantle Port Authority 2023-11-17

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FIS/CMC Manager
Australia and New Zealand
DNV

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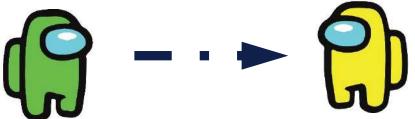
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The suspected certificates were provided by the harbour masters.

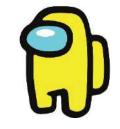
 DNV Perth subsequently clarify the authenticity of the certificates with relevant sections/departments within DNV



FIS/CMC Manager Australia and New Zealand DNV



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Senior Project Manager DNV Inspection India Pte Ltd

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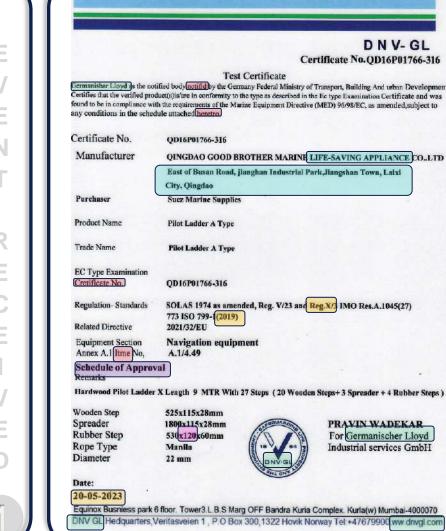
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Several spelling mistakes.

Manufacturer's name and address are not matching the approved vendor's records in our system.

SOLAS Reg.X/3 is for High Speed Craft.

If the certificate was issued in 2023, the referred ISO standard revision should be 2022.

Schedule of Approval was not stated at all.

DNV is no longer associated with the name of DNV-GL or Germanischer Llloyd since 2021

The width of the rudder step is 120mm while the width of the wooden step and spreader are 115mm

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The relevant sections confirmed to DNV Perth that the certificate was falsified

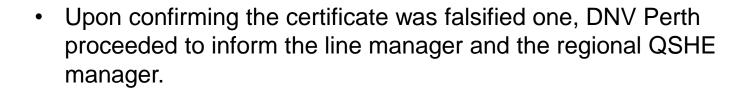






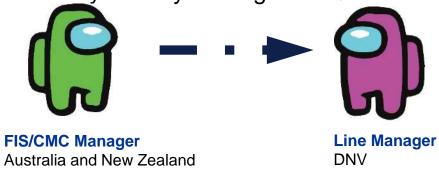
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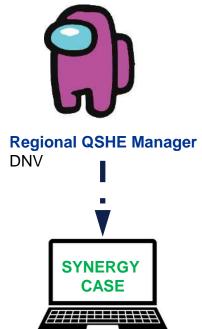




 Synergy case was registered for the handling of falsified certificate in our system by the regional QSHE Manager.

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The suspects were narrowed down to the manufacturer and the subcontracted inspector.



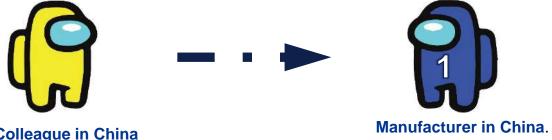




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Our colleague in China station was asked to check on the manufacturer and discuss the matter with them. The manufacturer confirmed that they do not have this series of pilot ladder in the product lines. This was subsequently reported back to the QSHE manager





Colleague in China DNV





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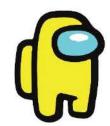
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Our colleagues in India were tasked to call up the previously hired subcontractor for clarification and discussion. DNV India confirmed that after Covid, March 2020 he had stopped representing DNV in any inspection activities. He did not issue any certificate from 2020. He is readily available for any further clarification if required. The same was reported back to the QSHE manager



Country Manager India, Sri Lanka & Bangladesh DNV



Senior Project Manager DNV Inspection India Pte Ltd



ex. Sub-contracted Inspector **DNV Inspection India Pte Ltd**







Australian Government

Australian Maritime Safety Authority

We were informed during the investigation that AMSA had faced the similar falsified certificate. However, the certificate was issued by CCS.

An advisory note from AMSA dated 2024-01-02 stated that AMSA has been advised that as a result of this recent investigation, 'the Manufacturer' has taken legal action against the 'Trading Company.' for producing fake copies of their products.

https://www.amsa.gov.au/safety-navigation/navigating-coastal-waters/counterfeit-pilot-ladders-and-certificates-advisory?utm_source=linkedin&utm_medium=socials&utm_campaign=general



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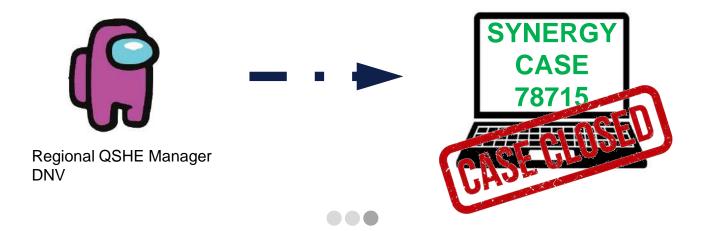
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Since DNV has not commercial interaction with 'Trading Company.', no further action is needed..

The case was discussed with the Regional QSHE manager. The registered case in SYNERGY was agreed to be closed. The case was notified to Quality Task Force team for reference.





For reaching out to us on this case!



www.dnv.com

